# Critical Care Review Tools: Using PDSA Preand Post- an EHR Go-Live

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#### Introduction

Transitioning Electronic Health Records (EHRs) to a new vendor poses various obstacles.

Institutions changing EHR vendors must maintain the same patient safety, care quality and patient experience ratings from their legacy system.<sup>1</sup>

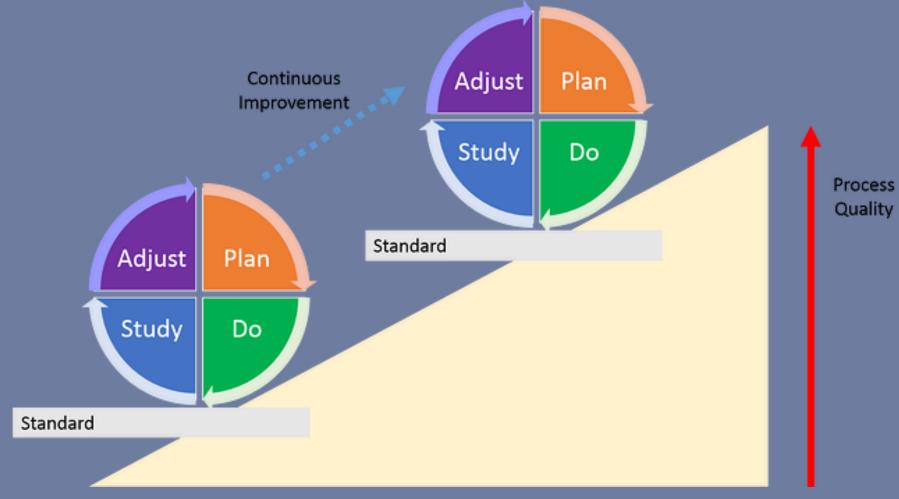
Implementing an EHR which did not provide a critical care tool set required iterations of custom patient care tools, including aspects of legacy programs.

The Plan-Do-Study-Act (PDSA) Cycle helped the workgroup make targeted, high-value changes to the EHR from kick-off to optimization.<sup>2</sup>





# PDSA Refresher<sup>3</sup>







## Assessment/Improvement

Before Go-Live Standardize Views Across Disciplines

**ICU Glance Access** 

**Timeline Report Views** 

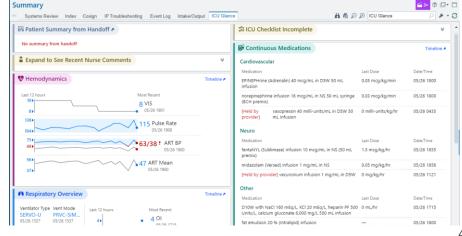
Patient List Columns

**Hand-Off Reports** 

Complex Vitals with Invasive Hemodynamic Monitoring

**ICU Checklist** 









## Assessment/Improvement

#### **Optimizations**

**Respiratory** Required auto-filing **Summary Updates** of device data

Nurse Brain Tasks PICU Up!

CAPD

Cameo ICU Assessment

New Pain & Sedation Widget in ICU Glance

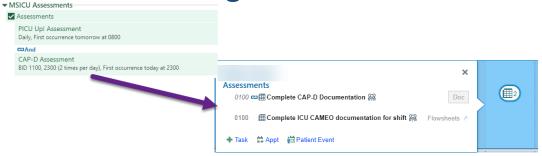
Pacing Information in Cardiac Timeline

Imminent Arrival Medication Ordering

#### **Respiratory Acuity Scores**



#### **Nursing Brain Tasks**





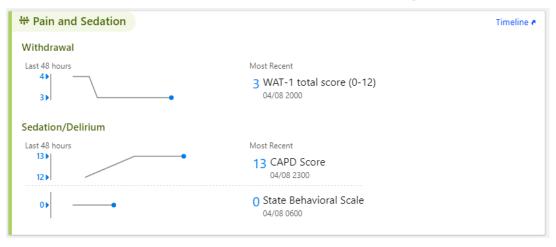


### Assessment/Improvement

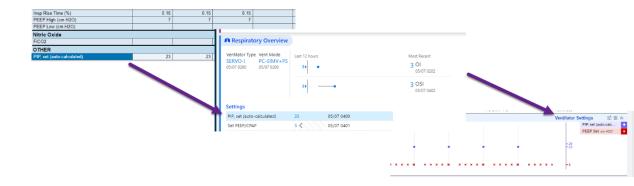
#### **Optimizations**

**Respiratory Summary** Required auto-filing **Updates** of device data **Nurse Brain Tasks** PICU Up! **CAPD** Cameo ICU Assessment **New Pain & Sedation** Widget in ICU Glance Pacing Information in Cardiac Timeline **Imminent Arrival Medication Ordering** PIP, set (autocalculated)

#### **Pain and Sedation Widget**



#### PIP, set (auto-calculated)







## Imminent Arrival Workflow

Double-click to enter admission medications

Indicates admission destination



Double-click to enter patient's weight

Other updates include adding medications to be released before patient admitted and pharmacy views to visualize arriving patients





#### **Continued Work**



- CCP Calculation Updates
- VTE Risk Assessment Checklist Changes
- Renal Risk Checklist Enhancement
- FEN Timeline Adjustments

Future

- Optimized Note Templates
- Refinement of Ordersets Standardizing Across ICUs
- Additions to the Respiratory Timeline
- New Aquadex Documentation and Orders





#### Discussion

Continuous use of the PDSA cycle helped make iterative changes

Enhanced patient chart review processes

Further
Standardize
views across
disciplines

28 changes implemented, 13 left to assess

Epic R&D
exploring
adding
functionality
to foundation
system





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#### References

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- 2. Melnyk B, Fineout-Overholt E. Evidence-based practice in nursing & healthcare: A guide to best practice. 5th ed. Philadelphia: Wolters Kluwer; 2023.
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